UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

(MARK ONE)

[X]

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

FOR THE QUARTER ENDED JUNE 30, 2000

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TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF [] THE SECURITIES EXCHANGE ACT OF 1934.

FOR THE TRANSITION PERIOD FROM то

COMMISSION FILE NUMBER 1-14443

GARTNER GROUP, INC. (Exact name of Registrant as specified in its charter)

04-3099750 Delaware (State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification Number)

P.O. Box 10212 56 Top Gallant Road Stamford, CT (Address of principal executive offices) 06904-2212 (Zip Code)

Registrant's telephone number, including area code: (203) 316-1111

Indicate by check mark whether the Registrant (1) has filed all reports to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES X NO . - - -

The number of shares outstanding of the Registrant's capital stock as of July 31, 2000 was 53,264,181 shares of Common Stock, Class A and 32,559,916 shares of Common Stock, Class B.

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PART I FINANCIAL INFORMATION

Item 1 Financial Statements

GARTNER GROUP, INC.

Condensed Consolidated Balance Sheets (Unaudited in thousands)

	June 30, 2000	September 30, 1999
Assets		
Current assets:		
Cash and cash equivalents	\$ 53,304	\$ 88,894
Marketable equity security	60,549	
Fees receivable, net	277,569	282,047
Deferred commissions	23,854	31,332
Prepaid expenses and other current assets	72,672	29,911
Total current assets	487,948	432,184
Property, equipment and leasehold improvements, net	79,719	63,592
Intangible assets, net	316, 910	223,100
Other assets	59, 549	84, 568
		84,568
Total assets	\$ 944,126	\$ 803,444
	========	========
Liabilities and Stockholders' Equity Current liabilities:		
Current portion of long-term debt	\$ 35,000	\$
Accounts payable and accrued liabilities	164,837	95,869
Commissions payable	14,078	23,235
Deferred revenues	336,594	354,517
Total current liabilities	550,509	473,621
Long-term debt	302,686	250,000
Other liabilities	6,792	5,337
Commitments and contingencies	0,102	0,001
Stockholders' equity:		
Preferred stock		
Common stock	59	58
Additional paid-in capital	327,968	314,829
Unearned compensation	(7,337)	(8,280)
Accumulated other comprehensive income	19,982	(3,830)
Accumulated earnings	178,372	156,740
Treasury stock, at cost	(434,905)	(385,031)
Total stockholders' equity	84,139	74,486
Total liabilities and stockholders' equity	\$ 944,126 =======	\$ 803,444 =======

See accompanying notes

GARTNER GROUP, INC.

Condensed Consolidated Statements of Operations (Unaudited in thousands, except per share data)

	June	e months ended 30,	June	ne months ended une 30,
		1999		1999
Revenues: Research Services Events Other	\$ 125,531 53,087 34,940 8,953	\$ 118,062 40,796 19,621 7,179	140,700	103,550
Total revenues	222,511	185,658	638,801	547,366
Costs and expenses: Costs of services and product development Selling, general and administrative Other charges Depreciation Amortization of intangibles	111,879 86,515 7,509 10,222	74,427 63,489 1,498 5,472 2,634 147,520	246,180 17,501	214,154 180,473 5,924 15,989 7,336
Total costs and expenses	216,125	147,520	591,024	423,876
Operating income Gain on partial sale of investment Loss on sale of investment Interest income Interest expense	6,386 18,411 (13,300) 1,313 (7,397)	38,138 2,572 	(18,580)	7,648
Income before provision for income taxes	5,413		49,165	131,138
Provision for income taxes	3,031	14,294	27,533	45,793
Net income	\$ 2,382 ======	\$ 26,416 =======	\$ 21,632 =======	\$ 85,345 =======
Earnings per common share: Basic Diluted	\$ 0.03 \$ 0.03	\$ 0.25 \$ 0.25	\$ 0.25 \$ 0.24	\$0.83 \$0.80
Weighted average common shares outstanding: Basic Diluted	86,291 88,757	104,229 106,838	87,289 89,984	103,110 106,054

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See accompanying notes

Condensed Consolidated Statements of Cash Flows (Unaudited in thousands)

	For the nine months ended June 30,	
	2000	
Operating activities: Net income Adjustments to reconcile net income to net cash provided by operating activities:	\$ 21,632	\$ 85,345
Depreciation and amortization Restricted stock compensation Provision for doubtful accounts	37,371 718 2,963	23,325 3,159
Equity in (income) losses of minority owned companies Deferred revenues	(229) (15,849)	3,139 384 (3,748) (1,604)
Deferred tax provision (benefit) Gain on partial sale of investment Loss on sale of investment	1,761 (31,479) 13,300 4,753	(1,604)
Accretion of interest and amortization of debt issuance costs Changes in assets and liabilities, net of effects of acquisitions:		
Decrease (increase) in fees receivable Decrease in deferred commissions (Increase) decrease in prepaid expenses and other current assets Increase in other assets	353 6,723 (7,962) (972)	(49) 8,898 7,841 (4,628)
Increase (decrease) in accounts payable and accrued liabilities Decrease in commissions payable	32,333 (8,902)	(43) 8,898 7,841 (4,628) (37,239) (12,600)
Cash provided by operating activities	56,514	69,084
Investing activities: Payment for businesses acquired (excluding cash acquired) Proceeds from partial sale of investment	(110,074)	(40,207)
Additions of property, equipment and leasehold improvements, net Marketable debt securities sold, net	(35,325)	(40,207) (22,448) 31,775
Investments in unconsolidated subsidiaries	(20,352)	(4,210)
Cash used for investing activities	(125,509)	(35,090)
Financing activities: Issuance of common stock Proceeds from employee stock purchase plan offering	6,242 2,528 420,000 (335,000) (3,327) 3,269 (8,200)	14,505 2,469
Proceeds from issuance of debt Payments on debt Payments for debt issuance costs	420,000 (335,000) (3,327)	
Tax benefits of stock transactions with employees Net cash settlement on forward purchase agreement Purchase of treasury stock	3,269 (8,200) (49,878)	13,024 (8,438) (1,177)
Cash provided by financing activities		
Net (decrease) increase in cash and cash equivalents Effects of foreign exchange rates on cash and cash equivalents Cash and cash equivalents, beginning of period	(33,361) (2,229) 88,894	54,377 (917) 157,744
Cash and cash equivalents, end of period	\$ 53,304 =======	54,377 (917) 157,744 \$ 211,204

See accompanying notes

GARTNER GROUP, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

Note 1 - Interim Condensed Consolidated Financial Statements

These interim condensed consolidated financial statements have been prepared in accordance with generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q and should be read in conjunction with the consolidated financial statements and related notes of Gartner Group, Inc. (the "Company") on Form 10-K for the fiscal year ended September 30, 1999. In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation of financial position, results of operations and cash flows at the dates and for the periods presented have been included. The results of operations for the results of operations foperati

Note 2 - Recently Issued Accounting Standards

In December 1999, the Securities and Exchange Commission (the "Commission") issued Staff Accounting Bulletin No. 101, "Revenue Recognition in Financial Statements" ("SAB 101"), which summarized certain views of the Commission in applying generally accepted accounting principles to revenue recognition in financial statements. The Company believes that its current revenue recognition policies are consistent with the guidance of SAB 101.

In March 2000, the Financial Accounting Standards Board issued FASB Interpretation No. 44, "Accounting for Certain Transactions Involving Stock Compensation - An Interpretation of Accounting Principles Board ("APB") Opinion No. 25" ("FIN 44"). FIN 44 clarifies the application of APB Opinion No. 25 regarding the definition of an employee for purposes of applying Opinion No. 25, the criteria for determining whether a plan qualifies as a noncompensatory plan, the accounting consequence of various modifications to the terms of a previously fixed stock option or award, and the accounting for an exchange of stock compensation awards in a business combination. In general this interpretation is effective July 1, 2000. The Company is currently evaluating the effect, if any, that the adoption of FIN 44 will have on the Company's financial position and results of operations.

In March 2000, the Emerging Issues Task Force reached a consensus on Issue No. 00-2 "Accounting for Web Site Development Costs" ("EITF Issue No. 00-2"), which applies to all web site development costs incurred for the quarters beginning after June 30, 2000. The consensus states that the accounting for specific web site development costs should be based on a model consistent with AICPA Statement of Position 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use". The Company is currently evaluating the effect, if any, that adoption of EITF Issue No. 00-2 will have on the Company's financial position or results of operations.

Note 3 - Other Charges

During fiscal 1999, the Company's Board of Directors approved a special one-time cash incentive plan designed to enhance retention of key personnel to be earned and paid in three installments. The final installment of the retention incentive plan was vested and paid during the second quarter of fiscal 2000. The total amount incurred and paid under the retention incentive plan in fiscal 2000 was approximately \$17.5 million.

For the nine months ended June 30, 1999, the Company incurred \$5.9 million in other nonrecurring charges. Approximately one-half of the charges related to severance benefits as a result of certain job eliminations associated with the fiscal 1999 second quarter reorganization. The remainder of the charges pertained to legal and advisory fees associated with the recapitalization of the Company.

Note 4 - Gain On Partial Sale of Investment

On October 7, 1999, Jupiter Communications, Inc. ("Jupiter") completed its initial public offering at \$21.00 per share of common stock. Upon completion of Jupiter's initial public offering, the Company owned 4,028,503 shares of Jupiter's outstanding common stock. The change in the Company's proportionate share of Jupiter's equity resulted in the Company's write-up of the investment by approximately \$15.4 million and increases in deferred tax liability and additional paid-in capital of approximately \$6.2 million and \$9.2 million, respectively. During the quarter ended June 30, 2000, the Company sold 921,450 shares for net cash proceeds of \$24.3 million at an average price of \$26.42 per share for a pre-tax gain of \$18.4 million. For the nine months ended June 30, 2000 the Company sold 1,395,950 shares for net cash proceeds of \$40.2 million at an average price of \$28.84 per share for a pre-tax gain of \$31.5 million. At June 30, 2000, the Company has 2,632,553 shares of Jupiter with a fair market value of \$60.5 million. During the quarter ended June 30, 2000, the Company's investment decreased below 20% of Jupiter's outstanding common stock. Because the Company has concluded it no longer exercises significant influence over Jupiter, it has changed its method of accounting for this investment from the equity method to the cost method during the quarter ended June 30, 2000 (see Note 6 - Investment in Marketable Securities). The investment is recorded at fair value as the Marketable equity security in the Condensed Consolidated Balance Sheets at June 30, 2000.

Note 5 - Sale of Investment in NETg

On June 30, 2000, the Company sold its 8% investment in NETg, Inc. ("NETg"), a subsidiary of Harcourt, Inc., for \$36.0 million in cash to an affiliate of Harcourt, Inc. resulting in a pre-tax loss of approximately \$6.6 million. The Company had acquired this investment as consideration for its sale of GartnerLearning in September 1998. The sale price has been recorded as an other receivable and included in Prepaid expenses and other current assets in the Condensed Consolidated Balance Sheets at June 30, 2000. The Company received the settlement of a joint venture agreement associated with the sale of GartnerLearning for approximately \$6.7 million.

Note 6 - Investment in Marketable Securities

At June 30, 2000, the Company owns investments in common stock of publicly traded companies, primarily Jupiter. Under the provisions of Statement of Financial Accounting Standards No. 115, "Accounting for Certain Investments in Debt and Equity Securities" ("FAS 115"), the investments have been classified as available for sale securities. FAS 115 requires that an available for sale security of a publicly traded entity be carried at fair value with unrealized holding gains, net of tax, reported as Accumulated other comprehensive income, a separate component of Stockholders' equity, until realized. As of June 30, 2000, the Company recorded an unrealized holding gain, net of taxes, on marketable securities of \$31.5 million.

Note 7 - Long-Term Debt

On July 16, 1999, the Company entered into an unsecured Credit Agreement with The Chase Manhattan Bank, as administrative agent for the participating financial institutions thereunder, providing for a maximum of \$500.0 million of credit facilities, consisting of a \$350.0 million term loan and a \$150.0 million senior revolving credit facility. On February 25, 2000, the Company modified certain financial and other covenants to permit the TechRepublic, Inc. acquisition and issuance of convertible debt. Loans under the revolving facility will be available for five years, subject to certain customary conditions on the date of any such loan. At June 30, 2000, the Company had \$35.0 million outstanding under the term loan. There were no amounts outstanding under the revolving credit facility. The weighted average interest rate on these borrowings was 7.6% for the nine months ended June 30, 2000. Interest paid in cash for the three and nine months ended June 30, 2000 was approximately \$4.0 million and \$15.2 million, respectively. On July 17, 2000, the Company entered into a second amendment to the Credit Agreement. Under this amendment, the Company agreed to refinance all existing indebtedness and to repay in full and terminate the term loans drawn under the existing Credit Agreement. Accordingly, the Company has recorded the \$35.0 million outstanding term loan as Current portion of long-term debt in the Condensed Consolidated Balance Sheets at June 30, 2000. In addition, as part of the amended Credit Agreement, the Company entered into a senior revolving credit facility totaling a maximum aggregate principal amount of up to

\$200.0 million. In connection with the termination of the term loan, the Company will write-off approximately \$2.9 million of deferred debt issuance costs in the fourth quarter of fiscal 2000.

In connection with the TechRepublic, Inc. acquisition entered into on March 21, 2000, the Company issued in a private placement transaction on April 17, 2000, \$300.0 million of 6% convertible subordinated notes (the "convertible notes") to Silver Lake Partners, L.P. ("Silver Lake") and certain of Silver Lake's affiliates. The convertible notes mature in April 2005. The convertible notes accrue interest at 6% per annum. Interest accrues semiannually by a corresponding increase in the face amount of the convertible notes commencing September 15, 2000. The convertible notes are convertible into shares of the Company's Class A Common Stock, commencing April 17, 2002, at an initial price of \$15.87 per share, subject to certain adjustments. At the Company's option, the conversion rights can be settled in cash based on the market price of the Class A Common Stock at the time of conversion. As part of the transaction, the Company has granted Silver Lake certain preferential rights and antidilutive protection and two Silver Lake nominees have been elected to the Company's ten member Board of Directors. The Company may call the convertible notes for redemption any time after April 17, 2003. On April 18, 2000, \$200.0 million of the proceeds were used to pay down term loan borrowings under the Credit Agreement. The Company incurred \$2.9 million of transaction and advisory fees related to the transaction. These fees will be amortized over the life of the debt using the effective interest method.

Note 8 - Computations of Earnings per Share of Common Stock

The following table sets forth the reconciliation of the basic and diluted earnings per share computations (in thousands, except per share data):

	For the three months ended For the nine mo June 30, June			
	2000	1999	2000	1999
Numerator:	* • • • • • •	• • • • • • • •	* 01 000	• • • • • • •
Net income	\$ 2,382 =======	\$ 26,416 ======	\$ 21,632 =======	\$ 85,345 ======
Denominator Denominator for basic earnings per share - weighted average number of common shares outstanding	86,291	104,229	87,289	103,110
Effect of dilutive securities: Weighted average number of common shares under warrant				
outstanding	102	267	86	226
Weighted average number of option shares outstanding	2,364	2,342	2,609	2,718
Dilutive potential common shares	2,466	2,609	2,695	2,944
Denominator for diluted earnings per share - adjusted weighted average number of common shares outstanding	88,757 =======	106,838 ======	89,984 ======	106,054 ======
Basic earnings per common share	\$ 0.03 ======	\$ 0.25 ======	\$ 0.25 ======	\$ 0.83 ======
Diluted earnings per common share	\$ 0.03 ======	\$ 0.25 ======	\$ 0.24 ======	\$ 0.80 ======

For the three and nine months ended June 30, 2000, options to purchase 14.7 million and 14.5 million shares of Class A Common Stock of the Company with exercise prices greater than the average market price of \$13.19 and \$13.94, for the respective periods, were not included in the computation of diluted net income per share because the effect would have been antidilutive. For the three and nine months ended June 30, 1999, options to purchase 12.7 million and 11.3 million shares of Class A Common Stock of the Company with exercise prices greater than the average market price of \$21.64 and \$21.60, for the respective periods, were not included in the computation of diluted net income per share because the effect would have been antidilutive. Additionally, convertible notes outstanding for the three and nine months ended June 30, 2000, representing 5,187 and 15,562 common shares, if converted, respectively, are not included in the computation of diluted net income per share been antidilutive.

Note 9 - Comprehensive Income

Comprehensive income includes all changes in equity, except those resulting from investments by owners and distributions to owners. The components of comprehensive income for the three and nine months ended June 30, 2000 and 1999 are as follows (in thousands):

	For the three June		For the nine June	
	2000	1999	2000	1999
Net income Foreign currency translation adjustments Unrealized holding gain on marketable securities	\$ 2,382 (3,642) 28,009	\$ 26,416 (1,360)	\$ 21,632 (7,689) 31,501	\$ 85,345 (2,697)
Comprehensive income	\$ 26,749 =======	\$ 25,056 ======	\$ 45,444 ======	\$ 82,648 ======

Note 10 - Segment Information

The Company manages its business in four reportable segments organized on the basis of differences in its related products and services: research, services, events, and internet. Research consists primarily of subscription-based research products. Services consists primarily of consulting and measurement engagements. Events consists of vendor and user focused symposia, expositions, and conferences. Internet consists of products and services sold through the Company's e-commerce sales delivery channel TechRepublic.

The Company evaluates reportable segment performance and allocates resources based on gross contribution margin. Gross contribution, as presented below, is the profit or loss from operations before interest income and expense, certain selling, general and administrative costs, income taxes, other charges, and foreign exchange gains and losses. The accounting policies used by the reportable segments are the same as those used by the Company.

The following tables present information about reportable segments (in thousands). The "Other" column includes certain revenues and corporate and other expenses (primarily selling, general and administrative) unallocated to reportable segments, expenses allocated to operations that do not meet the segment reporting quantitative threshold, and other charges. There are no intersegment revenues:

Three months ended June 30, 2000	Research	Services	Events	Internet	Other	Consolidated
Revenues Gross contribution Corporate and other expenses Gain on partial sale of investment Loss on sale of investment Interest income Interest expense Income before provision for income taxes	\$125,531 82,488	\$ 53,087 17,431	\$ 34,940 15,048	\$ 1,686 (7,474)	\$ 7,267 (101,107)	\$ 222,511 107,493 (101,107) 18,411 (13,300) 1,313 (7,397) 5,413

Three months ended June 30, 1999	Research	Services	Events	Internet	Other	Consolidated
Revenues Gross contribution Corporate and other expenses Interest income Interest expense Income before provision for income taxes	\$118,062 82,175	\$ 40,796 16,215	\$ 19,621 10,015	\$	\$ 7,179 (70,267)	\$ 185,658 108,405 (70,267) 2,572 40,710

Nine months ended June 30, 2000	Research	Services	Events	Internet	0ther	Consolidated
Revenues	\$381,134	\$140,700	\$ 95,188	\$ 1,761	\$ 20,018	\$ 638,801
Gross contribution	256,328	47,683	45,537	(8,965)		340,583
Corporate and other expenses					(292,806)	(292,806)
Gain on partial sale of investment						31,479

Loss on sale of investment Interest income Interest expense Income before provision for income taxes (13,300) 1,789 (18,580) 49,165

Nine months ended June 30, 1999	Research	Services	Events	Internet	Other	Consolidated
Revenues Gross contribution Corporate and other expenses Interest income Interest expense Income before provision for income taxes	\$356,496 251,182	\$103,550 36,524	\$ 66,172 29,351	\$	\$ 21,148 (193,567)	\$ 547,366 317,057 (193,567) 7,648 131,138

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The discussion and analysis below contains trend analysis and other forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Actual results could differ materially from those projected in the forward-looking statements as a result of the risk factors set forth below under "Quarterly Operating Income Trends", "Other Factors That May Affect Future Performance", "Euro Conversion" and elsewhere in this report or in the Company's Annual Report on Form 10-K for the year ended September 30, 1999.

RESULTS OF OPERATIONS

The following table sets forth certain results of operations as a percentage of total revenues:

	For the three June	months ended 9 30,		For the nine months ended June 30,	
	2000	1999	2000	1999	
Revenues: Research Services Events	56.4% 23.9 15.7	63.6% 22.0 10.6	59.7% 22.0 14.9	65.1% 18.9 12.1	
Other Total revenues	4.0 100.0	3.8 100.0	3.4 100.0	3.9 100.0	
Costs and expenses: Costs of services and product development Selling, general and administrative Other charges Depreciation Amortization of intangibles	50.3 38.9 0.0 3.3 4.6	40.1 34.2 0.8 2.9 1.4	45.4 38.5 2.7 3.2 2.7	39.1 33.0 1.1 2.9 1.3	
Total costs and expenses	97.1	79.4	92.5	77.4	
Operating income	2.9 8.3	20.6 0.0	7.5	22.6 0.0	
Gain on partial sale of investment Loss on sale of investment Interest income	8.3 (6.0) 0.6	0.0 0.0 1.4	4.9 (2.1) 0.3	0.0 0.0 1.4	

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Interest expense	(3.3)	0.0	(2.9)	0.0
Income before provision for income taxes	2.5	22.0	7.7	24.0
Provision for income taxes	1.4	7.7	4.3	8.4
Net income	1.1%	14.3% =====	3.4%	15.6% ======

TOTAL REVENUES increased 20% to \$222.5 million for the third guarter of fiscal 2000 from \$185.7 million for the third quarter of fiscal 1999. For the nine months ended June 30, 2000, total revenues were \$638.8 million, up 17% from \$547.4 million for the same period last fiscal year. Revenues from research products increased 6% in the third quarter of fiscal 2000 to \$125.5 million compared to \$118.1 million in the same period in fiscal 1999 and comprised approximately 56% and 64% of total revenues in the third quarter of fiscal 2000 and 1999, respectively. For the nine months ended June 30, 2000, research revenues were \$381.1 million, up 7% from \$356.5 million for the same period last fiscal year. Services revenue, consisting primarily of consulting and measurement engagements, increased 30% to \$53.1 million for the third quarter of fiscal 2000 as compared to \$40.8 million for the third quarter of fiscal 1999, and comprised approximately 24% of total revenue in the third quarter of fiscal 2000 versus 22% in the same period in fiscal 1999. For the nine months ended June 30, 2000 services revenue was \$140.7 million, up 36% from \$103.6 million for the same period last fiscal year. Events revenue was \$34.9 million in the third quarter of fiscal 2000, an increase of 78% over \$19.6 million for the same period in fiscal 1999. Events revenue comprised approximately 16% of total revenue in the third quarter of fiscal 2000 and 11% in the third quarter of fiscal 1999. For the nine months ended June 30, 2000, events revenue was \$95.2 million, up 44% from \$66.2 million for the same period last fiscal year. Adjusting for the timing of the Spring Symposium held in the third quarter of fiscal 2000, which has typically been held in the second quarter of the fiscal year, the growth in events revenue would have been 35% for the three months ended June 30, 2000. Other revenues, consisting principally of software licensing fees, increased 25% to \$9.0 million in the third quarter of fiscal 2000 from \$7.2 million in the third quarter of fiscal 1999. For the nine months ended June 30, 2000, other revenues were \$21.8 million, up 3% from \$21.1 million for the same period last fiscal year. The increase in total revenues reflects the ability of the Company to gain client acceptance of new products and services, to increase sales penetration into new and existing clients and to develop incremental revenues from current and prior year acquisitions. Ratable contract value, which consists of the annualized value of all subscription-based research products with ratable revenue recognition, was \$556.0 million at June 30, 2000, an increase of 8% from \$513.9 million at June 30, 1999. Services backlog increased 55% to approximately \$82.2 million at June 30, 2000 compared to \$53.1 million at June 30, 1999 and represents future revenues to be recognized from in-process consulting and measurement engagements. Based upon the continued strong demand in upcoming conferences and expositions, deferred revenue for events increased 49% to \$45.4 million at June 30, 2000 as compared to \$30.5 million at June 30, 1999.

OPERATING INCOME, net of other charges, decreased 83% to \$6.4 million in the third quarter of fiscal 2000 from \$38.1 million in the third quarter of fiscal 1999. Operating income was \$47.8 million for the nine months ended June 30, 2000, a decrease of 61% over the \$123.5 million for the same period in the prior fiscal year. Operating income was impacted, in part, by expenditures related to planned strategic investments in rearchitecting the research process, the hiring of analysts and consultants, higher growth in lower margin consultative services and Web initiatives.

Costs and expenses, excluding other charges, increased to \$216.1 million in the third quarter of fiscal 2000 from \$146.0 million in the third quarter of fiscal 1999. Year-to-date total costs and expenses, excluding other charges, were \$573.5 million compared to \$418.0 million for the same period in the prior fiscal year. The increase in costs and expenses over the third quarter of fiscal 1999 reflects the additional support required for the growing client base, incremental costs associated with conferences, costs associated with acquired businesses and planned strategic investments which included the hiring of additional consultants, analysts, project executives and sales personnel, and spending on sales productivity tools and interactive initiatives. Cost of services and product development expenses were \$111.9 million and \$74.4 million for the third quarters of fiscal 2000 and 1999, respectively, and \$290.0 million and \$214.2 million for the nine months ended June 30, 2000 and 1999, respectively. The increase in costs of services and product development expenses, as a percentage of total revenues, is primarily attributable to competitive pricing in research products, continuing growth in personnel costs associated with the

development and delivery of products and services and the hiring of personnel in association with the planned strategic investments. Selling, general and administrative expenses, which were \$86.5 million and \$63.5 million for the third quarter of fiscal 2000 and 1999, respectively, and \$246.2 million and \$180.5 million for the nine months ended June 30, 2000 and 1999, respectively, increased as a result of the Company's continuing expansion of worldwide distribution channels and additional general and administrative resources needed to support the growing revenue base and the impact of acquisitions.

Other charges of \$17.5 million for the nine months ended June 30, 2000, were incurred in relation to a special one-time cash incentive plan designed to enhance retention of key personnel in response to the recapitalization and reorganization of the Company that was initiated in the prior fiscal year. In fiscal 1999, the Company recorded pre-tax charges totaling approximately \$5.9 million related to the Company's reorganization and recapitalization.

Depreciation expense for the third quarter of fiscal 2000 increased to \$7.5 million compared to \$5.5 million for the third quarter of fiscal 1999, primarily due to capital spending required to support business growth. For the nine months ended June 30, 2000, depreciation expense increased to \$20.1 million compared to \$16.0 million for the same period in the prior fiscal year. Additionally, amortization expense increased by \$7.6 million in the third quarter of fiscal 2000 as compared to the same period in fiscal 1999, reflecting primarily goodwill associated with fiscal 2000 acquisitions. Amortization expense associated with the acquisition of TechRepublic was \$6.9 million for the third quarter of fiscal 2000.

GAIN ON PARTIAL SALE OF INVESTMENT in the third quarter of fiscal 2000 reflects the sale of 921,450 shares of Jupiter Communication, Inc. for net cash proceeds of \$24.3 million (\$26.42 per share) for a pre-tax gain of \$18.4 million. For the nine months ended June 30, 2000 the Company sold 1,395,950 shares of Jupiter Communication, Inc. for net cash proceeds of \$40.2 million at an average price of \$28.84 for a pre-tax gain of \$31.5 million.

LOSS ON SALE OF INVESTMENT in the third quarter of fiscal 2000 reflects the sale of the Company's investment in NETg, Inc. ("NETg"), a subsidiary of Harcourt, Inc. The Company sold its 8% investment in NETg for \$36.0 million in cash to an affiliate of Harcourt, Inc. resulting in a pre-tax loss of approximately \$6.6 million. The Company had acquired this investment as consideration for its sale of GartnerLearning in September 1998. In addition, the Company negotiated the settlement of a joint venture agreement associated with the sale of GartnerLearning for approximately \$6.7 million.

INTEREST EXPENSE of \$7.4 million and \$18.6 million for the three and nine months ended June 30, 2000, respectively, related primarily to debt facility borrowings, of which the proceeds were used primarily to fund the Company's recapitalization. The decrease in interest income for the three and nine months ended June 30, 2000 is attributable to a lower average balance of investable funds as compared to the same periods in the prior fiscal year.

PROVISION FOR INCOME TAXES was \$3.0 million in the third quarter of fiscal 2000, down from \$14.3 million in the same quarter of fiscal 1999. The effective tax rate was 56% in the third quarter of fiscal 2000 which reflects the impact of non-deductible goodwill related to the TechRepublic acquisition. The year-to-date effective tax rate was 35% for the same period in the prior fiscal year, including the effects of a one-time benefit resulting from the settlement of certain Federal income tax examinations.

DILUTED EARNINGS PER COMMON SHARE decreased 89% to 3 cents per common share for the third quarter of fiscal 2000, compared to 25 cents per common share for the third quarter of fiscal 1999. For the nine months ended June 30, 2000 and 1999, diluted earnings per common share were 24 cents and 80 cents, respectively, a decrease of 70%. Excluding the impact of other charges, gain on partial sale of investment, loss on sale of investment, diluted earnings per share were 0 cents for the third quarter and 26 cents for the nine months ended June 30, 2000. Basic earnings per common share decreased 89% to 3 cents for the third quarter of fiscal 2000 from 25 cents for the third quarter of fiscal 1999. Basic earnings per common share were 25 cents for the nine months ended June 30, 2000 compared to 83 cents for the same period last year.

QUARTERLY OPERATING INCOME TRENDS. Historically, the Company has realized significant renewals and growth in contract value at the end of each quarter. The fourth quarter of the fiscal year typically is the fastest growth quarter for contract value and the first quarter of the fiscal year typically represents the

slowest growth quarter as it is the quarter in which the largest amount of contract renewals are due. As a result of the quarterly trends in contract value and overall business volume, fees receivable, deferred revenues, deferred commissions and commissions payable reflect this activity and typically show substantial increases at quarter end, particularly at fiscal year end. All research contracts are billable upon signing, absent special terms granted on a limited basis from time to time. All research contracts are noncancelable and non-refundable, except for government contracts which have a 30-day cancellation clause, but which have not produced material cancellations to date. The Company's policy is to record at the time of signing of a research contract the entire amount of the contract billable as deferred revenue and fees receivable. The Company also records the related commission obligation upon the signing of the contract and amortizes the corresponding deferred commission expense over the contract period in which the related revenues are earned and amortized to income.

Historically, research revenues have increased in the first quarter of each fiscal year over the immediately preceding quarter primarily due to increased contract value at the end of the prior fiscal year. Events revenues have increased similarly due to annual conferences and exhibition events held in the first quarter. Additionally, operating income margin (operating income as a percentage of total revenues) typically improves in the first quarter of the fiscal year versus the immediately preceding quarter due to the increase in research revenue upon which the Company is able to further leverage its selling, general and administrative expenses, plus operating income generated from the first quarter Symposia and ITxpo exhibition events. Historically, operating income margin improvement has not been as high in the remaining quarters of the fiscal year because the Company has typically increased operating expenses for required growth and because the operating income margins from the Symposia and ITxpo exhibition events in the first fiscal guarter are higher than on conferences held later in the fiscal year. In the current fiscal year, however, the timing of costs related to the one-time cash retention incentive and planned strategic investments has impacted the previous trend of the Company's quarterly operating income margins. As a result, the operating income for the third quarter of fiscal 2000 as well as prior year operating margin trends may not be indicative of the fourth quarter operating results.

OTHER FACTORS THAT MAY AFFECT FUTURE PERFORMANCE. The Company's future operating results will depend upon the Company's ability to continue to compete successfully in the market for information products and services. The Company faces competition from a significant number of independent providers of similar services, as well as the internal marketing and planning organizations of the Company's clients. The Company also competes indirectly against other information providers, including electronic and print media companies and consulting firms. In addition, there are limited barriers to entry into the Company's market and additional new competitors could readily emerge. There can be no assurance that the Company will be able to continue to provide the products and services that meet client needs as the Information Technology ("IT") market rapidly evolves, or that the Company can otherwise continue to compete successfully. In this regard, the Company's ability to compete is largely dependent upon the quality of its staff of IT analysts and consultants. Competition for such qualified professionals is intense. There can be no assurance that the Company will be able to hire additional qualified IT analysts and consultants as may be required to support the evolving needs of clients or any growth in the Company's business. Any failure to maintain a premier staff of IT professionals could adversely affect the quality of the Company's products and services, and therefore its future business and operating results. There may also be increased business risk as the Company expands product and service offerings to smaller domestic companies. Additionally, the Company believes it will need to make significant investments and rearchitect its Web capabilities, including investments to expand and augment TechRepublic's initiatives. The Company recognizes the value and utility of the Web as a delivery channel for products and services and as a source of new revenue opportunities. Failure to increase and improve the Company's Web capabilities could adversely impact future business and operating results.

In connection with its recapitalization, the Company agreed to certain restrictions on business activity in order to reduce the risk to IMS Health and its stockholders of substantial tax liabilities associated with the spin-off by IMS Health of its equity interest in the Company. The Company further agreed to assume the risk of such tax liabilities if the Company were to undertake certain business activities that give rise to the liabilities. As a result, the Company may be limited in its ability to undertake acquisitions involving the issuance of a significant amount of stock unless the Company can obtain a ruling from the IRS that the transaction will not give rise to such tax liabilities. The Company has incurred a substantial amount of debt in connection with its recapitalization transaction and acquisitions. The associated debt service could impair future operating results. While certain risks inherent in this debt have been mitigated by the recent issuance of convertible notes, the outstanding debt could limit the additional credit available to the Company, which in turn could restrain the Company's ability to pursue business opportunities involving substantial investments of additional capital that may arise in the future. In addition, the senior revolving credit facility contains certain restrictions and limitations involving the purchase of common stock and the issuance of stock which could have an impact on the management and growth of the Company.

The Company's operating results are subject to the risks inherent in international sales, including changes in market demand as a result of exchange rate fluctuations, tariffs and other barriers, challenges in staffing and managing foreign sales operations, and higher levels of taxation on foreign income than domestic income. Further expansion would also require additional management attention and financial resources.

EURO CONVERSION. On January 1, 1999, eleven of the fifteen member countries of the European Union established fixed conversion rates between their sovereign currencies and a new currency called the "euro" and adopted the euro as their common legal currency on that date. In the year 2002, participating countries will adopt the euro as their single currency. Until that date, use of the euro is optional.

The Company has not found the adoption of the euro to have an impact on the competitive conditions in European markets and does not believe that the translation of financial transactions into euros has had or will have a significant effect on the Company's results of operations, liquidity, or financial condition. Additionally, the Company does not anticipate any material impact from the euro conversion on the Company's financial information systems which currently accommodate multiple currencies.

LIQUIDITY AND CAPITAL RESOURCES

The Company's continued focus on revenue growth and operating income performance has contributed to its ability to continue to fund ongoing operations. Cash provided by operating activities totaled \$56.5 million for the nine months ended June 30, 2000 (a decrease of 18% or \$12.6 million compared to the nine months ended June 30, 1999) resulting primarily from the impact of the decrease in net income, the gain on partial sale of investment and the changes in balance sheet accounts, particularly fees receivable, deferred revenues, accounts payable and accrued liabilities, and commissions and accrued bonuses payable. Cash used for investing activities was \$125.5 million for the nine months ended June 30, 2000 (compared to \$35.1 million for the nine months ended June 30, 1999) due to the effect of cash used for property and equipment additions of \$35.3 million and acquisitions and investments in consolidated and unconsolidated subsidiaries of \$130.4 million, partially offset by proceeds from the partial sale of investment of \$40.2 million. Cash provided by financing activities totaled \$35.6 million in the nine months ended June 30, 2000 (compared to \$20.4 million for the nine months ended June 30, 1999). The cash provided by financing activities resulted primarily from the \$420.0 million in borrowings under the Credit Agreement and issuance of the convertible notes offset by repayments of \$335.0 million of Credit Agreement borrowings. Additionally, the Company paid \$49.9 million for the repurchase of 2,493,500 shares of Class A Common Stock and 2,006,700 shares of Class B Common Stock under the terms of the recapitalization, as well as the settlement of a forward purchase agreement for \$8.2 million. Cash provided by financing activities include a \$3.3 million credit to additional paid-in capital for tax benefits received from stock transactions with employees and \$6.2 million from the issuance of common stock upon the exercise of employee stock options. The tax benefit of stock transactions with employees is due to a reduction in the corporate income tax liability based on an imputed compensation deduction equal to employees' gain upon the exercise of stock options at an exercise price below fair market value. The forward purchase contracts on the Company's common stock were originally established to facilitate the acquisition of 1,800,000 shares of Class A Common Stock to offset a portion of the shareholder dilution that will be created by the exercise of stock options granted under the Company's 1996 Long Term Stock Option Plan.

The effect of exchange rates was limited and decreased cash and cash equivalents by \$2.2 million for the nine months ended June 30, 2000, and was due to the strengthening of the U.S. dollar versus certain foreign currencies. As of June 30, 2000, the Company had outstanding letters of credit with The Chase Manhattan Bank for \$1.7 million and with The Bank of New York for \$2.0 million. Additionally, the Company issues letters of credit in the ordinary course of business. The Company believes that its current cash balances, together with cash anticipated to be provided by operating activities, the sale of marketable equity securities and borrowings available under the existing senior revolving credit facility, will be sufficient for the expected short-term and foreseeable long-term cash needs of the Company in the ordinary course of business, including capital commitments related to TechRepublic and its obligation to make open market purchases of its common stock required as part of the recapitalization. If the Company were to require substantial amounts of additional capital in the future to pursue business opportunities that may arise involving substantial investments of additional capital, there can be no assurances that such capital will be available to the Company or will be available on commercially reasonable terms. The Company's obligation to make open market purchases as part of the recapitalization will require a significant amount of cash to fund the repurchase of its common stock. As of June 30, 2000, the Company has a remaining commitment to purchase an additional 662,363 shares of Class A Common Stock and 4,128 shares of Class B Common Stock in the open market by July 2001. The Company intends to fund this remaining commitment either through borrowings available under the senior revolving credit facility, existing cash balances and cash anticipated from the sale of marketable equity securities and expected cash to be provided from operations. The Company is subject to certain customary affirmative, negative and financial covenants under the senior revolving credit facility, and continued compliance with these covenants could preclude the Company from borrowing the maximum amount of the credit facilities.

Item 3. Quantitative and Qualitative Disclosures about Market Risk.

The Company's exposure to market risk for changes in interest rates relates primarily to borrowings under the Company's unsecured senior revolving credit facility with The Chase Manhattan Bank. These borrowings bear interest at variable rates and the fair value of this indebtedness is not significantly affected by changes in market interest rates. An increase or decrease of 10% in the current effective interest rates under the Credit Agreement would not have a material effect on the Company's results of operations.

In addition, the Company is exposed to market risk from a series of forward purchase agreements on its Class A Common Stock. As of June 30, 2000, a forward purchase agreement in place covered approximately \$9.0 million or 729,745 shares of Class A Common Stock having forward purchase prices established at \$12.38 per share. If the market priced portion of this agreement was settled based on the June 30, 2000 market price of Class A Common Stock (\$12.00 per share), the Company would settle under the terms of the forward purchase agreement with a payment of either \$0.2 million in cash or 16,700 shares of Class A Common Stock.

Amounts invested in the Company's foreign operations are translated into U.S. dollars at the exchange rates in effect at June 30, 2000. The resulting translation adjustments are recorded as Accumulated other comprehensive income, a component of Stockholders' equity, in the Condensed Consolidated Balance Sheets.

PART II OTHER INFORMATION

Item 6. Exhibits and Reports on Form 8-K

(a) Exhibit Number Description of Document

- 10.22 Employment Agreement between William R. McDermott and Gartner Group, Inc. dated as of April 20, 2000
- 27.1 Financial Data Schedule

(b) Reports on Form 8-K

On April 4, 2000, the Company filed a Current Report on Form 8-K dated March 22, 2000 reporting in Item 2 thereof the acquisition, through an indirect wholly owned subsidiary, of 90% of the equity of TechRepublic, Inc., a Delaware corporation, by way of merger of its indirect subsidiary with and into TechRepublic, which was the surviving corporation in the merger.

On April 25, 2000 the Company filed a Current Report on Form 8-K dated April 25, 2000 reporting in Item 5 thereof the Company's issuance and sale of an aggregate of \$300 million principal amount of its unsecured 6% Convertible Junior Subordinated Promissory Notes due April 17, 2005 to Silver Lake Partners, L.P. and certain of Silver Lake Partners, L.P.'s affiliates.

Items 1, 2, 3, 4 and 5 are not applicable and have been omitted.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Gartner Group, Inc.

Accounting Officer)

Date August 14, 2000

/s/ Regina M. Paolillo
Regina M. Paolillo
Executive Vice President
And Chief Financial Officer
(Principal Financial and

EMPLOYMENT AGREEMENT

This Employment Agreement (the "Agreement") is entered into on April 20, 2000, by and between William R. McDermott, an individual ("Executive") and Gartner Group, Inc., a Delaware corporation (the "Company").

RECITALS

A. The Company and the Executive desire to set forth their agreement pursuant to which the Executive will become the President of the Company effective May 15, 2000 and to provide for Executive's employment by the Company upon the terms and conditions set forth herein.

AGREEMENT

THEREFORE, in consideration of the mutual covenants contained herein, the parties hereby agree as follows:

1. Employment. Executive will serve as President of the Company for the Employment Term specified in Section 2 below. Executive will report solely to the Chief Executive Officer of the Company and will render such services consistent with the foregoing role as the Chief Executive Officer or Board of Directors may from time to time direct. Executive's office shall be located at the executive offices of the Company in Stamford, Connecticut. Executive may (i) serve on corporate, civic or charitable boards or committees and (ii) deliver lectures, fulfill speaking engagements or teach at educational institutions, to the extent consistent with the Company's policies (as applicable) or disclosed to the Chief Executive Officer and that the Chief Executive Officer determines in good faith do not interfere with the performance of Executive's responsibilities hereunder.

2. Term. The employment of Executive pursuant to this Agreement shall continue through April 30, 2003 (the "Employment Term"), unless extended or earlier terminated as provided in this Agreement. The Employment Term shall automatically be extended for additional one-year periods commencing on May 1, 2003 and continuing each year thereafter, unless either Executive or the Company gives the other written notice, in accordance with Section 12(a) and at least 90 days prior to the then scheduled expiration of the Employment Term, of such party's intention not to extend the Employment Term.

3. Salary. As compensation for the services rendered by Executive under this Agreement, the Company shall pay to Executive a base salary initially equal to \$33,333.33 per month ("Base Salary") for fiscal year 2000, payable to Executive in accordance with the Company's payroll practices as in effect from time to time during the Employment Term. The Base Salary shall be subject to adjustment by the Board of Directors of the Company or the Compensation Committee of the Board of Directors, in the sole discretion of the Board or such Committee, on an annual basis; provided, however, that Executive's salary may not be decreased other than any such reduction consistent with a general reduction of pay across the executive staff as a group as an economic or strategic measure due to poor financial performance by the Company.

4. Bonus. In addition to his Base Salary, Executive shall be entitled to participate in the Company's executive bonus program. The annual target bonus shall be established by the Board or its Compensation Committee, in the discretion of the Board or such Committee, and shall be payable based on achievement of specified Company and individual objectives. Executive's target bonus for the fiscal years ending September 30, 2001 and thereafter shall be \$300,000, with a maximum bonus of \$600,000. Such bonus amounts shall be subject to annual adjustment by the Board or the Compensation Committee of the Board, in the sole discretion of the Board or such Committee, on an annual basis; provided, however, that Executive's target bonus may not be decreased without Executive's consent other than any such reduction consistent with a general reduction of pay across the executive staff as a group, as an economic or strategic measure due to poor financial performance by the Company. For the fiscal year ending September 30, 2000, Executive's bonus will be \$375,000, 50% of which will be paid upon the Executive's starting date of employment and 50% of which will be paid on October 1, 2000.

5. Executive Benefits.

(a) Stock Options. Effective April 14, 2000 Executive was granted by the Compensation Committee options to purchase an aggregate of 750,000 shares of Class A Common Stock of the Company ("Stock") (the "Fiscal 2000 Option Grant") under the Company's 1991 Stock Option Plan (the "1991 Plan") and 1998 Long Term Stock Option Plan (the "1998 Plan") at an exercise price of \$13.00 per share. The Fiscal 2000 Option Grant shall vest 25% one year after grant and 1/48th per month thereafter, subject to continuous status as an employee or consultant (such that all the options subject to each grant shall have vested 4 years from the date of grant assuming continuous service); provided that vesting of all or a portion of such options shall accelerate upon certain events as described below.

(i) Shares issuable under the Company's 1991 Plan and 1998 Plan (including the shares issuable on exercise of Executive's Fiscal 2000 Option grant) have been registered on Form S-8 under the Securities Act of 1933, as amended.

(ii) In the event that during the Employment Term the Company should create a material spin-off entity in which the Company intends to offer an equity stake to third party investors or the public and in which executives or employees of the Company or such entity are to receive capital stock or options to purchase capital stock, then Executive shall be granted capital stock in such entity, or an option to purchase such capital stock, in such amounts as the Board of Directors of the Company or its Compensation Committee shall deem appropriate in connection with the formation or spin-off.

(b) Restricted Stock. Effective April 14, 2000, Executive was granted 50,000 shares of Class A Common Stock as Restricted Stock ("Restricted Stock") under the Company's 1998 Long Term Stock Option Plan (the "1998 Plan"). The shares of Restricted Stock shall become vested and no longer subject to restrictions on transferability in six equal annual installments

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commencing on the second anniversary of the date of grant. The Restricted Stock has been registered on Form S-8 under the Securities Act of 1933 as amended.

(c) Other Employee and Executive Benefits. Executive will be entitled to receive all benefits provided to senior executives, executives and employees of the Company generally from time to time, including medical, dental, life insurance and long-term disability, and the executive split-dollar life insurance and executive disability plan, in each case so long as and to the extent the same exist; provided, that in respect to each such plan Executive is otherwise eligible and insurable in accordance with the terms of such plans. Executive will also be entitled to automobile benefits pursuant to a policy to be implemented by the Company with the concurrence of the Chairman of the Compensation Committee of the Board of Directors.

(d) Relocation. Executive will be entitled to all relocation benefits available to senior executives of the Company to assist in his relocation from his current residence to the Stamford, CT area. These benefits, at a minimum, will include the Company's guarantee that the Executive will be able to sell his Pittsford, New York home for at least \$700,000, payment of all relocation and moving expenses, mortgage points not to exceed 4% and closing costs, and a move-in allowance of \$35,000. If the Executive has not sold his Pittsford, New York home by May 31, 2000, the Company will purchase the Executive's home for \$700,000 on June 1, 2000 in order to allow the Executive to apply the equity in his Pittsford, New York home against the purchase price for his Weston, Connecticut home. All relocation benefits will be provided either in a manner that will not result in compensation to the Executive for income tax purposes or will be grossed-up for income taxes.

(e) Loan. Executive will receive a secured loan from the Company in an aggregate principal amount of \$400,000. Such loan will bear simple interest at the lowest rate necessary to avoid the imputation of interest under the federal income tax laws and will be repayable over a six year period commencing after the Company's fiscal year 2001. Interest will not be compounded. Required repayments of the loan (including interest) will be made in amounts equal to 50% of the amount that any bonuses received by Executive pursuant to Section 4 exceed 100% of the target bonus for the applicable fiscal year of the Company commencing with fiscal year 2001. The loan will be secured by the Fiscal 2000 Grant and the Restricted Stock granted pursuant to this Agreement. The Company has advanced \$200,000 of the loan and will advance the remaining \$200,000 on the day the Executive starts employment with the Company.

(e) Vacation, Sick Leave, Holidays and Sabbatical. Executive shall be entitled to vacation, sick leave, holidays and sabbatical in accordance with the policies of the Company as they exist from time to time. Executive understands that under the current policy he is entitled to up to four (4) weeks vacation per calendar year. Vacation which is not used during any calendar year will roll over to the following year only to the extent provided under the Company's vacation policies as they exist from time to time.

6. Severance Benefits.

(a) At Will Employment. Executive's employment shall be "at will." Either the Company or Executive may terminate this agreement and Executive's employment at any time, with

or without Business Reasons (as defined in Section 7(a) below), in its or his sole discretion, upon sixty days' prior written notice of termination.

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(b) Involuntary Termination. If at any time during the term of this Agreement, other than following a Change in Control to which Section 6(c) applies, the Company terminates the employment of Executive involuntarily and without Business Reasons or a Constructive Termination occurs, then Executive shall be entitled to receive the following: (i) salary and vacation accrued through the Termination Date plus continued salary for a period of three years following the Termination Date, payable in accordance with the Company's regular payroll schedule as in effect from time to time, (ii) at the Termination Date 100% of Executive's target bonus for the fiscal year in which the Termination Date occurs plus any unpaid bonus from the prior fiscal year, (iii) following the end of the fiscal year in which the Termination Date occurs and management bonuses have been determined, a pro rata share (based on the proportion of the fiscal year during which Executive remained an employee of the Company) of the bonus that would have been payable to Executive under the bonus plan in excess of 100% of Executive's target bonus for the fiscal year, (iv) following the end of the first fiscal year following the fiscal year in which the Termination Date occurs, 100% of Executive's target bonus for such following fiscal year (or, if the target bonus for such year was not previously set, then 100% of Executive's target bonus for the fiscal year in which the Termination Date occurred), (v) acceleration in full of vesting of all outstanding stock options, TARPs and other equity arrangements subject to vesting and held by Executive (and in this regard, all such options and other exercisable rights held by Executive shall remain exercisable for one year following the Termination Date, (vi) (A) for three years following the Termination Date, continuation of group health benefits at the Company's cost pursuant to the Company's standard programs as in effect from time to time (or at the Company's election substantially similar health benefits as in effect at the Termination Date, through a third party carrier) for Executive, his spouse and any children, and (B) thereafter, to the extent COBRA shall be applicable to the Company, continuation of health benefits for such persons at Executive's cost, for a period of 18 months or such longer period as may be applicable under the Company's policies then in effect, provided the Executive makes the appropriate election and payments, (vii) continuation of Executive's auto benefits for one year following the Termination Date, and (viii) no other compensation, severance or other benefits, except only that this provision shall not limit any benefits otherwise available to Executive under Section 6(c) in the case of a termination following a Change in Control. Notwithstanding the foregoing, however, the Company shall not be required to continue to pay the bonus specified in clauses (iii) or (iv) hereof for any period following the Termination Date if Executive violates the noncompetition agreement set forth in Section 11 during the three (3) year period following the Termination Date.

(c) Change in Control.

(i) Benefits. If during the term of this Agreement a "Change in Control" occurs (as defined below), then Executive shall be entitled to receive the following: (i) salary and vacation accrued through the date of the Change in Control plus an amount equal to three years of Executive's salary as then in effect, payable immediately upon the Change in Control, (ii) an amount equal to three times Executive's target bonus for the fiscal year in which the Change in Control occurs (as well as any unpaid bonus from the prior fiscal year), all payable immediately upon the Change in Control, (iii) acceleration in full of vesting of all outstanding stock options, TARPs and

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other equity arrangements subject to vesting and held by Executive (and in this regard, all such options and other exercisable rights held by Executive shall remain exercisable one year following the date of the Change in Control, (iv) (A) for at least three years following the date of the Change in Control (even if Executive ceases employment), continuation of group health benefits at the Company's cost pursuant to the Company's standard programs as in effect from time to time (or at the Company's election substantially similar health benefits as in effect at the Termination Date (if applicable), through a third party carrier) for Executive, his spouse and any children, and (B) thereafter, to the extent COBRA shall be applicable, continuation of health benefits for such persons at Executive's cost, for a period of 18 months or such longer period as may be applicable under the Company's policies then in effect, provided the Executive makes the appropriate election and payments, and (v) no other compensation, severance or other benefits.

(ii) Additional Payments by the Company.

A. If it is determined (as hereafter provided) that any payment or distribution by the Company to or for the benefit of Executive, whether paid or payable or distributed or distributable pursuant to the terms of this Agreement or otherwise pursuant to or by reason of any other agreement, policy, plan, program or arrangement, including without limitation any stock option, stock appreciation right or similar right, or the lapse or termination of any restriction on or the vesting or exercisability of any of the foregoing (a "Payment"), would be subject to the excise tax imposed by Section 4999 of the Code (or any successor provision thereto) or to any similar tax imposed by state or local law, or any interest or penalties with respect to such excise tax (such tax or taxes, together with any such interest and penalties, are hereafter collectively referred to as the "Excise Tax"), then Executive will be entitled to receive an additional payment or payments (a "Gross-Up Payment") in an amount such that, after payment by Executive of all taxes (including any interest or penalties imposed with respect to such taxes), including any Excise Tax, imposed upon the Gross-Up Payment, Executive retains an amount of the Gross-Up Payment equal to the Excise Tax imposed upon the Payments.

B. Subject to the provisions of clause F below, all determinations required to be made under this Section 6(c)(ii), including whether an Excise Tax is payable by Executive and the amount of such Excise Tax and whether a Gross-Up Payment is required and the amount of such Gross-Up Payment, will be made by the Company's independent certified public accountants prior to the Change in Control (the "Accounting Firm"). The Company will direct the Accounting Firm to submit its determination and detailed supporting calculations to both the Company and Executive within 15 calendar days after the date of the Change in Control or the date of Executive's termination of employment, if applicable, and any other such time or times as may be requested by the Company or Executive. If the Accounting Firm determines that any Excise Tax is payable by Executive, the Company will pay the required Gross-Up Payment to Executive within five business days after receipt of such determination and calculations. If the Accounting Firm determines that no Excise Tax is payable by Executive, it will, at the same time as it makes such determination, furnish Executive with an opinion that he has substantial authority not to report any Excise Tax on his federal, state, local income or other tax return. Any determination by the Accounting Firm as to the amount of the Gross-Up Payment will be binding upon the Company and Executive. As a result of the uncertainty in the application of Section 4999 of the Code (or any successor provision thereto) and the possibility of similar uncertainty regarding applicable state or

local tax law at the time of any determination by the Accounting Firm hereunder, it is possible that Gross-Up Payments which will not have been made by the Company should have been made (an "Underpayment"), consistent with the calculations required to be made hereunder. In the event that the Company exhausts or fails to pursue its remedies pursuant to clause F below and Executive thereafter is required to make a payment of any Excise Tax, the Company or Executive may direct the Accounting Firm to determine the amount of the Underpayment that has occurred and to submit its determination and detailed supporting calculations to both the Company and Executive as promptly as possible. Any such Underpayment will be promptly paid by the Company to, or for the benefit of, Executive within twenty days after receipt of such determination and calculations.

C. The Company and Executive will each provide the Accounting Firm access to and copies of any books, records and documents in the possession of the Company or Executive, as the case may be, reasonably requested by the Accounting Firm, and otherwise cooperate with the Accounting Firm in connection with the preparation and issuance of the determination contemplated by clause B above.

D. The federal, state and local income or other tax returns filed by Executive will be prepared and filed on a consistent basis with the determination of the Accounting Firm with respect to the Excise Tax payable by Executive. Executive will make proper payment of the amount of any Excise Tax, and at the request of the Company, provide to the Company true and correct copies (with any amendments) of his federal income tax return as filed with the Internal Revenue Service and corresponding state and local tax returns, if relevant, as filed with the applicable taxing authority, and such other documents reasonably requested by the Company, evidencing such payment. If prior to the filing of Executive's federal income tax return, or corresponding state or local tax return, if relevant, the Accounting Firm determines that the amount of the Gross-Up Payment should be reduced, Executive will within twenty days thereafter pay to the Company the amount of such reduction.

E. The fees and expenses of the Accounting Firm for its services in connection with the determinations and calculations contemplated by clauses B and D above will be borne by the Company. If such fees and expenses are initially advanced by Executive, the Company will reimburse Executive the full amount of such fees and expenses within twenty days after receipt from Executive of a statement therefor and reasonable evidence of his payment thereof.

F. Executive will notify the Company in writing of any claim by the Internal Revenue Service that, if successful, would require the payment by the Company of a Gross-Up Payment. Such notification will be given as promptly as practicable but no later than 10 business days after Executive actually receives notice of such claim and Executive will further apprise the Company of the nature of such claim and the date on which such claim is requested to be paid (in each case, to the extent known by Executive). Executive will not pay such claim prior to the earlier of (i) the expiration of the 30-calendar-day period following the date on which he gives such notice to the Company and (ii) the date that any payment of amount with respect to such claim is due. If the Company notifies Executive in writing prior to the expiration of such period that it desires to contest such claim, Executive will:

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 (i) provide the Company with any written records or documents in his possession relating to such claim reasonably requested by the Company;

(ii) take such action in connection with contesting such claim as the Company will reasonably request in writing from time to time, including without limitation accepting legal representation with respect to such claim by an attorney competent in respect of the subject matter and reasonably selected by the Company;

(iii) cooperate with the Company in good faith in order effectively to contest such claim; and

(iv) permit the Company to participate in any proceedings relating to such claim;

provided, however, that the Company will bear and pay directly all costs and expenses (including interest and penalties) incurred in connection with such contest and will indemnify and hold harmless Executive, on an after-tax basis, for and against any Excise Tax or income tax, including interest and penalties with respect thereto, imposed as a result of such representation and payment of costs and expenses. Without limiting the foregoing provisions of this clause F, the Company will control all proceedings taken in connection with the contest of any claim contemplated by this clause F and, at its sole option, may pursue or forego any and all administrative appeals, proceedings, hearings and conferences with the taxing authority in respect of such claim (provided that Executive may participate therein at his own cost and expense) and may, at its option, either direct Executive to pay the tax claimed and sue for a refund or contest the claim in any permissible manner, and Executive agrees to prosecute such contest to a determination before any administrative tribunal, in a court of initial jurisdiction and in one or more appellate courts, as the Company will determine; provided, however, that if the Company directs Executive to pay the tax claimed and sue for a refund, the Company will advance the amount of such payment to Executive on an interest-free basis and will indemnify and hold Executive harmless, on an after-tax basis, from any Excise Tax or income tax, including interest or penalties with respect thereto, imposed with respect to such advance; and provided further, however, that any extension of the statute of limitations relating to payment of taxes for the taxable year of Executive with respect to which the contested amount is claimed to be due is limited solely to such contested amount. Furthermore, the Company's control of any such contested claim will be limited to issues with respect to which a Gross-Up Payment would be payable hereunder and Executive will be entitled to settle or contest, as the case may be, any other issue raised by the Internal Revenue Service or any other taxing authority.

G. If, after the receipt by Executive of an amount advanced by the Company pursuant to clause F above, Executive receives any refund with respect to such claim, Executive will (subject to the Company's complying with the requirements of clause F above) within twenty days thereafter pay to the Company the amount of such refund (together with any interest paid or credited thereon after any taxes applicable thereto). If, after the receipt by Executive of an amount advanced by the Company pursuant to clause F above, a determination is made that Executive will not be entitled to any refund with respect to such claim and the Company does not notify Executive in writing of its intent to contest such denial or refund prior to the expiration of 30 days after such determination, then such advance will be forgiven and will not be required to be repaid and the amount of such advance will offset, to the extent thereof, the amount of Gross-Up Payment required to be paid pursuant to this Section 6(c)(ii).

(d) Termination for Disability. If at any time during the term of this Agreement other than following a Change in Control to which Section 6(c) applies Executive shall become unable to perform his duties as an employee as a result of incapacity, which gives rise to termination of employment for Disability, then Executive shall be entitled to receive the following: (i) salary and vacation accrued through the Termination Date plus continued salary for a period of three years following the Termination Date, payable in accordance with the Company's regular payroll schedule as in effect from time to time, (ii) at the Termination Date, 100% of Executive's target bonus for the fiscal year in which the Termination Date occurs (plus any unpaid bonus from the prior fiscal year), (iii) following the end of the fiscal year in which the Termination Date occurs and management bonuses have been determined, any bonus that would have been payable to Executive under the bonus plan in excess of Executive's target bonus, (iv) acceleration in full of vesting of all outstanding stock options held by Executive (and in this regard, all such options and other exercisable rights held by Executive shall remain exercisable one year following the Termination Date (v) (A) for three years following the Termination Date, continuation of group health benefits at the Company's cost pursuant to the Company's standard programs as in effect from time to time (or at the Company's election substantially similar health benefits as in effect at the Termination Date, through a third party carrier) for Executive, his spouse and any children, and (B) thereafter, to the extent COBRA shall be applicable to the Company, continuation of health benefits for such persons at Executive's cost, for a period of 18 months or such longer period as may be applicable under the Company's policies then in effect, provided the Executive makes the appropriate election and payments, and (vi) no other compensation, severance or other benefits, except only that this provision shall not limit any benefits otherwise available to Executive under Section 6(c) in the case of a termination following a Change in Control. Notwithstanding the foregoing, however, the Company may deduct from the salary specified in clause (i) hereof the amount of any payments then received by Executive under any disability benefit program maintained by the Company.

(e) Voluntary Termination, Involuntary Termination for Business Reasons or Termination following a Change in Control. If (A) Executive voluntarily terminates his employment (other than in the case of a Constructive Termination), (B) Executive is terminated involuntarily for Business Reasons, or (C) Executive is terminated involuntarily, is terminated in a Constructive Termination or is terminated upon the Disability of Executive, in any such case following a Change in Control to which Section 6(c) applies, then in any such event Executive or his representatives shall be entitled to receive the following: (i) salary and accrued vacation through the Termination Date only, (ii) the right to exercise all stock options held by Executive for thirty days following the Termination Date (or such longer period as may be provided in the applicable stock option plan or agreement), but only to the extent vested as of the Termination Date, (iii) to the extent COBRA shall be applicable to the Company, continuation of group health plan benefits pursuant to the Company's standard programs as in effect from time to time (or at the Company's election continuation by the Company of substantially similar group health benefits as in effect at the Termination Date, through a third party carrier), for Executive, his spouse and any children, for a period of 18 months (or such longer period as may be applicable under the Company's policies then in effect) following the

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Termination Date provided Executive makes the appropriate election and payments, and (iv) no further severance, benefits or other compensation, except only that this provision shall not limit any benefits otherwise available to Executive under Section 6(c) in the case of a termination following a Change in Control.

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(f) Termination Upon Death. If Executive's employment is terminated because of death, then Executive's representatives shall be entitled to receive the following: (i) salary and vacation accrued through the Termination Date, (ii) a pro rata share of Executive's target bonus for the year in which death occurs, based on the proportion of the fiscal year during which Executive remained an Employee of the Company (plus any unpaid bonus from the prior fiscal year), (iii) except in the case of any such termination following a Change in Control to which Section 6(c) applies, acceleration in full of vesting of all outstanding stock options, TARPs and other equity arrangements subject to vesting and held by Executive (and in this regard, all such options and other exercisable rights held by Executive shall remain exercisable for one year following the Termination (iv) to the extent COBRA shall be applicable to the Company, continuation of group health benefits pursuant to the Company's standard programs as in effect from time to time (or at the Company's election continuation by the Company of substantially similar group health benefits as in effect at the Termination Date, through a third party carrier), for Executive's spouse and any children for a period of 18 months (or such longer period as may be applicable under the Company's policies then in effect) provided Executive's estate makes the appropriate election and payments, (v) any benefits payable to Executive or his representatives upon death under insurance or other programs maintained by the Company for the benefit of the Executive, and (vi) no further benefits or other compensation, except only that this provision shall not limit any benefits otherwise available to Executive under Section 6(c) in the case of a termination following a Change in Control.

(g) Exclusivity. The provisions of this Section 6 are intended to be and are exclusive and in lieu of any other rights or remedies to which Executive or the Company may otherwise be entitled, either at law, tort or contract, in equity, or under this Agreement, in the event of any termination of Executive's employment. Executive shall be entitled to no benefits, compensation or other payments or rights upon termination of employment other than those benefits expressly set forth in paragraph (b), (c), (d), (e) or (f) of this Section 6, whichever shall be applicable and those benefits required to be provided by law.

7. Definition of Terms. The following terms referred to in this Agreement shall have the following meanings:

(a) Business Reasons. "Business Reasons" means (i) gross negligence, willful misconduct or other willful malfeasance by Executive in the performance of his duties, (ii) Executive's conviction of a felony, or any other criminal offense involving moral turpitude, (iii) Executive's material breach of this Agreement, including without limitation any repeated breach of Sections 8 through 11 hereof, provided that, in the case of any such breach, the Board provides written notice of breach to the Executive, specifically identifying the manner in which the Board believes that Executive, specifically breached this Agreement, and Executive shall have the opportunity to cure such breach to the reasonable satisfaction of the Board within thirty days following the delivery of such notice. For purposes of this paragraph, no act or failure to act by Executive shall be considered "willful" unless done or omitted to be done by Executive in bad faith or without reasonable belief that Executive's action or omission was in the best interests of the Company or its affiliates. Any act, or failure to act, based upon authority given pursuant to a resolution duly adopted by the Board or based upon the advice of counsel for the Company shall be conclusively presumed to be done, or omitted to be done, by Executive in good faith and in the best interests of the Company. The Board must notify Executive of any event constituting Business Reasons within ninety days following the Board's actual knowledge of its existence (which period shall be extended during the period of any reasonable investigation conducted in good faith by or on behalf of the Board) or such event shall not constitute Business Reasons under this Agreement.

(b) Disability. "Disability" shall mean that Executive has been unable to perform his duties as an employee as the result of his incapacity due to physical or mental illness, and such inability, at least 26 weeks after its commencement, is determined to be total and permanent by a physician selected by the Company or its insurers and acceptable to Executive or Executive's legal representative (such Agreement as to acceptability not to be unreasonably withheld). Termination resulting from Disability may only be effected after at least sixty days written notice by the Company of its intention to terminate Executive's employment. In the event that Executive resumes the performance of substantially all of his duties hereunder before the termination of his employment becomes effective, the notice of intent to terminate shall automatically be deemed to have been revoked.

(c) Termination Date. "Termination Date" shall mean (i) if this Agreement is terminated on account of death, the date of death; (ii) if this Agreement is terminated for Disability, the date specified in Section 7(b); (iii) if this Agreement is terminated by the Company, the date on which indicated in a notice of termination is given to Executive by the Company in accordance with Sections 6(a) and 12(a); (iv) if the Agreement is terminated by Executive, the date indicated in a notice of termination given to the Company by Executive in accordance with Sections 6(a) and 12(a); or (v) if this Agreement expires by its terms, then the last day of the term of this Agreement.

(d) Constructive Termination. A "Constructive Termination" shall be deemed to occur if (A) (1) Executive's position changes as a result of an action by the Company such that (w) Executive shall no longer be President of the Company, (x) Executive shall have duties and responsibilities demonstrably less than those typically associated with a President or (y) Executive shall no longer report directly to the Company's Chief Executive Officer or the Board of Directors or (2) Executive is required to relocate his place of employment, other than a relocation within fifty miles of Executive's current residence or the Company's current Stamford headquarters, (3) there is a reduction in Executive's base salary or target bonus (other than any such reduction or termination consistent with a general reduction of pay across the executive staff as a group, as an economic or strategic measure as a result of poor performance by the Company) or (4) there occurs any other material breach of this Agreement by the Company (other than a reduction of Executive's base salary or target bonus which is not described in the immediately preceding clause (3)) after a written demand for substantial performance is delivered to the Board by Executive which specifically identifies the manner in which Executive believes that the Company has materially breached this Agreement, and the Company has failed to cure such breach to the reasonable satisfaction of Executive within thirty days following the delivery of such notice and (B) within the ninety day period immediately following an action described in clauses (A)(1) through (4), Executive elects to terminate his employment voluntarily.

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(e) Change in Control. A "Change in Control" shall be deemed to have occurred if:

(i) any "Person," as such term is used for purposes of Section 13(d) or 14(d) of the Securities Exchange Act of 1934, as amended (the "Exchange Act") (other than (i) the Company, (ii) any trustee or other fiduciary holding securities under an employee benefit plan of the Company, or (iii) any company owned, directly or indirectly, by the stockholders of the Company in substantially the same proportions as their ownership of stock of the Company), becomes the "Beneficial Owner" (as defined in Rule 13d-3 under the Exchange Act), directly or indirectly, of securities of the Company representing (A) in the case of any Person filing as a "passive investor" on Schedule 13G under the Exchange Act, 25% or more of the combined voting power of the Company's then-outstanding securities (but only for so long as such Person continues to report as a 13G passive investor), and (B) in the case of any Person not filing or no longer filing as a 13G passive investor, 20% or more of the combined voting power of the Company's then-outstanding securities;

(ii) during any period of twenty-four months (not including any period prior to the execution of this Agreement), individuals who at the beginning of such period constitute the Board, and any new director (other than (i) a director nominated by a Person who has entered into an agreement with the Company to effect a transaction described in Section (7)(e)(i), (iii) or (iv) hereof, (ii) a director nominated by any Person (including the Company) who publicly announces an intention to take or to consider taking actions (including, but not limited to, an actual or threatened proxy contest) which if consummated would constitute a Change in Control or (iii) a director nominated by any Person who is the Beneficial Owner, directly or indirectly, of securities of the Company representing 10% or more of the combined voting power of the Company's securities) whose election by the Board or nomination for election by the Company's stockholders was approved in advance by a vote of at least two-thirds (2/3) of the directors then still in office who either were directors at the beginning of the period or whose election or nomination for election was previously so approved, cease for any reason to constitute at lease a majority thereof;

(iii) the stockholders of the Company approve any transaction or series of transactions under which the Company is merged or consolidated with any other company, other than a merger or consolidation (A) which would result in the voting securities of the Company outstanding immediately prior thereto continuing to represent (either by remaining outstanding or by being converted into voting securities of the surviving entity) more than 66 2/3% of the combined voting power of the voting securities of the Company or such surviving entity outstanding immediately after such merger or consolidation and (B) after which no Person holds 20% or more of the combined voting power of the then-outstanding securities of the Company or such surviving entity;

(iv) the stockholders of the Company approve a plan of complete liquidation of the Company or an agreement for the sale or disposition by the Company of all or substantially all of the Company's assets; or

(v) the Board adopts a resolution to the effect that, for purposes of this Agreement, a Change in Control has occurred.

(vi) Notwithstanding the foregoing, the issuance of shares of the Company's common stock upon conversion of the Company's 6% Convertible Subordinated Notes (as such notes may be amended, restated, refinanced, supplemented or otherwise modified from time to time), which Notes were issued pursuant to the Securities Purchase Agreement dated as of March 21, 2000 among the Company and the purchasers party thereto, shall not constitute a Change of Control for purposes of this Agreement.

8. Confidential Information.

(a) Executive acknowledges that the Confidential Information (as defined below) relating to the business of the Company and its subsidiaries which Executive has obtained or will obtain during the course of his association with the Company and subsidiaries and his performance under this Agreement are the property of the Company and its subsidiaries. Executive agrees that he will not disclose or use at any time, either during or after the Employment period, any Confidential Information without the written consent of the Company, other than proper disclosure or use in the performance of his duties hereunder. Executive agrees to deliver to the Company at the end of the Employment Term, or at any other time that the Company may request, all memoranda, notes, plans, records, documentation and other materials (and copies thereof) containing Confidential Information relating to the business of the Company and its subsidiaries, no matter where such material is located and no matter what form the material may be in, which Executive may then possess or have under his control. If requested by the Company, Executive shall provide to the Company written confirmation that all such materials have been delivered to the Company or have been destroyed. Executive shall take all appropriate steps to safeguard Confidential Information and to protect it against disclosure, misuse, espionage, loss and theft.

(b) "Confidential Information" shall mean information which is not generally known to the public and which is used, developed, or obtained by the Company or its subsidiaries relating to the businesses of any of the Company and its subsidiaries or the business of any customer thereof including, but not limited to: products or services; fees, costs and pricing structure; designs; analyses; formulae; drawings; photographs; reports; computer software, including operating systems, applications, program listings, flow charts, manuals and documentation; databases; accounting and business methods; inventions and new developments and methods, whether patentable or unpatentable and whether or not reduced to practice; all copyrightable works; the customers of any of the Company and its subsidiaries and the Confidential Information of any customer thereof; and all similar and related information in whatever form. Confidential Information shall not include any information which (i) was rightfully known by Executive prior to the Employment Term; (ii) is publicly disclosed by law or in response to an order of a court or governmental agency; (iii) becomes publicly available through no fault of Executive or (iv) has been published in a form generally available to the public prior to the date upon which Executive proposes to disclose such information. Information shall not be deemed to have been published merely because individual portions of the information have been separately published, but only if all the material features comprising such information have been published in combination.

9. Inventions and Patents. In the event that Executive, as a part of Executive's activities on behalf of the Company, generates, authors or contributes to any invention, new development or method, whether or not patentable and whether or not reduced to practice, any copyrightable work,

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any trade secret, any other Confidential Information, or any information that gives any of the Company and its subsidiaries an advantage over any competitor, or similar or related developments or information related to the present or future business of any of the Company and its subsidiaries (collectively "Developments and Information"), Executive acknowledges that all Developments and Information are the exclusive property of the Company. Executive hereby assigns to the Company, its nominees, successors or assigns, all rights, title and interest to Developments and Information. Executive shall cooperate with the Company to protect the interests of the Company and its subsidiaries in Developments and Information. Executive shall execute and file any document related to any Developments and Information requested by the Company including applications, powers of attorney, assignments or other instruments which the Company deems necessary to apply for any patent, copyright or other proprietary right in any and all countries or to convey any right, title or interest therein to any of the Company's nominees, successors or assigns.

10. No Conflicts.

(a) Executive agrees that in his individual capacity he will not enter into any agreement, arrangement or understanding, whether written or oral, with any supplier, contractor, distributor, wholesaler, sales representative, representative group or customer, relating to the business of the Company or any of its subsidiaries, without the express written consent of the Company.

(b) As long as Executive is employed by the Company or any of its subsidiaries, Executive agrees that he will not, except with the express written consent of the Company, become engaged in, render services for, or permit his name to be used in connection with, any for-profit business other than the business of the Company, any of its subsidiaries or any corporation or partnership in which the Company or any of its subsidiaries have an equity interest.

11. Non-Competition Agreement.

(a) Executive acknowledges that his services are of a special, unique and extraordinary value to the Company and that he has access to the Company's trade secrets, Confidential Information and strategic plans of the most valuable nature. Accordingly, Executive agrees that during the term of this Agreement and for the period of three years following the Termination Date, Executive shall not directly or indirectly own, manage, control, participate in, consult with, render services for, or in any manner engage in any business competing with the businesses of the Company or any of its subsidiaries as such businesses exist or are in process of development on the Termination Date (as evidenced by written proposals, market research or similar materials), including without limitation the publication of periodic research and analysis of the information technology industries. Nothing herein shall prohibit Executive from being a passive owner of not more than 1% of the outstanding stock of any class of a corporation which is publicly traded, so long as Executive has no active participation in the business of such corporation.

(b) In addition, for a period of three years commencing on the Termination Date, Executive shall not (i) directly or indirectly induce or attempt to induce any employee of the Company or any subsidiary (other than his own assistant) to leave the employ of the Company or such subsidiary, or in any way interfere with the relationship between the Company or any subsidiary and any employee thereof, (ii) hire directly or through another entity any person who was an employee of the Company or any subsidiary at any time during the then preceding 12 months, or (iii) directly or indirectly induce or attempt to induce any customer, supplier, licensee or other business relation of the Company or any subsidiary to cease doing business with the Company or such subsidiary, or in any way interfere with the relationship between any such customer, supplier, licensee or business relation and the Company or any subsidiary.

(c) Executive agrees that these restrictions on competition and solicitation shall be deemed to be a series of separate covenants not-to-compete and a series of separate non-solicitation covenants for each month within the specified periods, separate covenants not-to-compete and non-solicitation covenants for each state within the United States and each country in the world, and separate covenants not-to-compete for each area of competition. If any court of competent jurisdiction shall determine any of the foregoing covenants to be unenforceable with respect to the term thereof or the scope of the subject matter or geography covered thereby, such remaining covenants shall nonetheless be enforceable by such court against such other party or parties or upon such shorter term or within such lesser scope as may be determined by the court to be enforceable.

(d) Because Executive's services are unique and because Executive has access to Confidential Information and strategic plans of the Company of the most valuable nature, the parties agree that the covenants contained in this Section 11 are necessary to protect the value of the business of the Company and that a breach of any such covenant would result in irreparable and continuing damage for which there would be no adequate remedy at law. The parties agree therefore that in the event of a breach or threatened breach of this Agreement, the Company or its successors or assigns may, in addition to other rights and remedies existing in their favor, apply to any court of competent jurisdiction for specific performance and/or injunctive or other relief in order to enforce, or prevent any violations of, the provisions hereof.

12. Miscellaneous Provisions.

(a) Notice. Notices and all other communications contemplated by this Agreement shall be in writing, shall be effective when given, and in any event shall be deemed to have been duly given (i) when delivered, if personally delivered, (ii) three business days after deposit in the U.S. mail, if mailed by U.S. registered or certified mail, return receipt requested, or (iii) one business day after the business day of deposit with Federal Express or similar overnight courier, if so delivered, freight prepaid. In the case of Executive, notices shall be addressed to him at the home address which he most recently communicated to the Company in writing. In the case of the Company, notices shall be addressed to its corporate headquarters, and all notices shall be directed to the attention of its Corporate Secretary.

(b) Notice of Termination. Any termination by the Company or Executive shall be communicated by a notice of termination to the other party hereto given in accordance with paragraph (a) hereof. Such notice shall indicate the specific termination provision in this Agreement relied upon.

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(c) Successors.

(i) Company's Successors. Any successor to the Company (whether direct or indirect and whether by purchase, lease, merger, consolidation, liquidation or otherwise) to all or substantially all of the Company's business and/or assets shall be entitled to assume the rights and shall be obligated to assume the obligations of the Company under this Agreement and shall agree to perform the Company's obligations under this Agreement in the same manner and to the same extent as the Company would be required to perform such obligations in the absence of a succession. For all purposes under this Agreement, the term "Company" shall include any successor to the Company's business and/or assets which executes and delivers the assumption agreement described in this subsection (i) or which becomes bound by the terms of this Agreement by operation of law.

(ii) Executive's Successors. The terms of this Agreement and all rights of Executive hereunder shall inure to the benefit of, and be enforceable by, Executive's personal or legal representatives, executors, administrators, successors, heirs, distributees, devisees and legatees.

(iii) No Other Assignment of Benefits. Except as provided in this Section 12(c), the rights of any person to payments or benefits under this Agreement shall not be made subject to option or assignment, either by voluntary or involuntary assignment or by operation of law, including (without limitation) bankruptcy, garnishment, attachment or other creditor's process, and any action in violation of this subsection (iii) shall be void.

(d) Waiver. No provision of this Agreement shall be modified, waived or discharged unless the modification, waiver or discharge is agreed to in writing and signed by Executive and by an authorized officer of the Company (other than Executive). No waiver by either party of any breach of, or of compliance with, any condition or provision of this Agreement by the other party shall be considered a waiver of any other condition or provision or of the same condition or provision at another time.

(e) Entire Agreement. This Agreement shall supersede any and all prior agreements, representations or understandings (whether oral or written and whether express or implied) between the parties with respect to the subject matter hereof.

(f) Severability. The invalidity or unenforceability of any provision or provisions of this Agreement shall not affect the validity or enforceability of any other provision hereof, which shall remain in full force and effect.

(g) Arbitration. Any dispute or controversy arising under or in connection with this Agreement shall be settled exclusively by arbitration in New York, New York, in accordance with the rules of the American Arbitration Association then in effect. Judgment may be entered on the arbitrator's award in any court having jurisdiction. No party shall be entitled to seek or be awarded punitive damages. All attorneys fees and costs shall be allocated or apportioned as agreed by the parties or, in the absence of an agreement, in such manner as the arbitrator or court shall determine to be appropriate to reflect the final decision of the deciding body as compared to the initial positions in arbitration of each party. This Agreement shall be construed in accordance with

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and governed by the laws of the State of New York as they apply to contracts entered into and wholly to be performed within such State by residents thereof.

(h) Employment Taxes. All payments made pursuant to this Agreement will be subject to withholding of applicable taxes.

(i) Indemnification. In the event Executive is made, or threatened to be made, a party to any legal action or proceeding, whether civil or criminal, by reason of the fact that Executive is or was a director or officer of the Company or serves or served any other entity of which the Company owns 50% or more of the equity in any capacity, Executive shall be indemnified by the Company, and the Company shall pay Executive's related expenses when and as incurred, all to the full extent permitted by law, pursuant to Executive's existing indemnification agreement with the Company in the form made available to all Executive and all other officers and directors or, if it provides greater protection to Executive, to the maximum extent allowed under the law of the State of the Company's incorporation.

(j) Legal Fees. The Company will pay directly the fees and expenses of counsel retained by Executive in connection with the preparation, negotiation and execution of this Agreement.

(k) Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together will constitute one and the same instrument.

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IN WITNESS WHEREOF, each of the parties has executed this Agreement, in the case of the Company by its duly authorized officer, as of the day and year first above written.

GARTNER GROUP, INC.

By:

Michael D. Fleisher Chief Executive Officer

WILLIAM R. MCDERMOTT

THE SCHEDULE CONTAINS SUMMARY FINANCIAL INFORMATION EXTRACTED FROM THE ACCOMPANYING FINANCIAL STATEMENTS FOR THE PERIOD ENDED JUNE 30, 2000 AND IS QUALIFIED IN ITS ENTIRETY BY REFERENCE TO SUCH FINANCIAL STATEMENTS.

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Amount reported is EPS-BASIC